EPIL, as a Type A inspection body operating in various inspection fields and as a learning organization, with the aim of improving service quality and meeting the expectations of customers and stakeholders, has selected its management system model based on ISO/IEC 17020:2012. Accordingly, the main points of its quality policy are declared as follows:

- Enhancing the competencies, skills, and technical knowledge of personnel through continuous training in order to improve service quality and empower employees;
- Increasing customer satisfaction through identifying and fulfilling current and future needs and further aligning the provided services with customer requirements;
- Observing the principles of impartiality, independence, and confidentiality through the identification, evaluation, and control of impartiality risks, restricting access to inspection data, and proper implementation of procedures for confidentiality protection and safeguarding impartiality within the company;
- Adhering to professional and social ethics in inspection activities through training on related principles and recruiting qualified personnel;
- Continual improvement of the inspection management system to enhance the effectiveness and efficiency of inspection activities through the establishment, maintenance, and preservation of the inspection management system in accordance with ISO/IEC 17020:2012;
- Improving the quality of inspection services and strengthening the company's position as a reputable inspection body through constructive interaction with partner inspection companies, timely fulfillment of commitments, improvement of infrastructure, provision of required resources for inspection activities, and utilization of the most up-to-date information, technologies, and inspection measurement equipment;
- Expanding market share and profitability through the development of geographical and operational scopes in inspection activities.

Achieving the above objectives requires the full cooperation of all employees at all levels of the company. As the Managing Director, I am responsible for ensuring the effective implementation of this policy. I am committed to establishing and implementing the requirements of ISO/IEC 17020, continually improving the effectiveness of the established requirements, and maintaining the management system. All levels of the company, within the framework of their organizational duties, are required to participate actively. Proper understanding and implementation of this policy will be reviewed during management review meetings.

Top Manager
Date and Signature
2026.0 8.23



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